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David Ballard
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I have known Dave Ballard as a BNI member for many months now and have been purchasing all of my home pool supplies from Horizon.

In both arenas I have seen a professional attitude and respect from everyone I have encountered at Horizon, and have likewise come to see Dave as the consummate representative of his business.

Recently I had asked Dave to have someone see to servicing my pool for a potential leak, and to perform some acid wash work on long-standing stains in the pool. In the absence of any available technician to perform these tasks, Dave came himself and handled both issues.

Having used other pool services before, and having a somewhat poor history of service in general from many service companies in Florida, I expected that Dave would fair better than most simply by being on time, honest, and fair.

What I did not expect was the level of attention Dave paid to examining my pool for leaks and the personal care he took in clearing out the stains with acid. The time he spent and the level of explanation he offered for each action he performed was far beyond expectations, and his concern for our pool bordered on eerie – you would have thought that Dave and Horizon were raising pools as pets!

Add to that the low service charge for all of this attention, and you have the formula for this testimonial. While I hope to never need Horizon Pool for a major service call in the future, I know for certain that if I do I can feel completely confident in their response. I would recommend Horizon Pool and Patio to anyone for any pool or spa service.

Sincerely,

Peter C. Erich